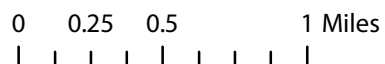


## St. Paul Downtown Airport (STP) Complaints January - March 2009



aln20090413



| <b>Complainant ID</b> | <b>Date</b> | <b>Time</b> | <b>Complaint Type</b>                        | <b>Internet/Phone</b> |
|-----------------------|-------------|-------------|--|-----------------------|
| 1                     | 3/6/2009    | 10:38 PM    | Excessive Noise                              | I                     |
|                       | 3/7/2009    | 11:20 PM    | Excessive Noise, Early/Late                  | I                     |
|                       | 3/8/2009    | 12:15 AM    | Excessive Noise, Early/Late, Helicopter      | I                     |
|                       | 3/26/2009   | 5:46 PM     | Excessive Noise                              | I                     |
| 2                     | 3/11/2009   | 3:30 AM     | Excessive Noise, Early/Late, Low, Structural | I                     |
| 3                     | 2/3/2009    | 10:35 AM    | Excessive Noise                              | P                     |
| 4                     | 1/14/2009   | 10:54 AM    | Other  | P                     |
|                       | 1/16/2009   | 7:30 AM     | Excessive Noise                              | P                     |
|                       | 1/19/2009   | 1:22 PM     | Excessive Noise                              | P                     |
|                       | 1/29/2009   | 7:50 PM     | Excessive Noise, Low                         | P                     |
| 5                     | 2/6/2009    | 10:45 AM    | Excessive Noise                              | P                     |
|                       | 2/7/2009    | 2:33 PM     | Excessive Noise, Frequency, Helicopter       | P                     |
|                       | 3/6/2009    | 4:54 PM     | Excessive Noise, Frequency                   | P                     |
| 6                     | 3/11/2009   | 10:02 PM    | Excessive Noise, Low                         | I                     |
| 7                     | 3/4/2009    | 3:30 AM     | Excessive Noise, Early/Late, Low             | P                     |

**STP Complaint Summary (Jan - Mar 2009)**

-15 total STP complaints from 7 total complainants

-6 complaints filed via the internet

| <b>Month</b> | <b>Number of Complaints</b> | <b>Number of Complainants</b> |
|--------------|-----------------------------|-------------------------------|
| January      | 4                           | 1                             |
| February     | 3                           | 2                             |
| March        | 8                           | 5                             |
| <b>TOTAL</b> | <b>15</b>                   | <b>7</b>                      |